

ilot bet sign up

<p>Complain about IBAS</p>

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<p>Appeals</p>

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<p>As well as a fair, thorough and knowledgeable adjudication service, we

hope to offer a satisfactory service to 🌟 all users, both consumers and

operators.</p>

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<p>If you believe that an IBAS adjudication is factually incorrect or has

failed to take 🌟 into account key information which has the potential t

o alter the Adjudication Panel s decision, please click here for details of 

7775; our appeals procedure.</p>

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<p>Complaints About Our Service</p>

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<p>The Independent Betting Adjudication Service (IBAS) aims to provide inf

ormed and impartial adjudications on disputes 🌟 that arise between lice

nsed gambling operators and their customers. Our primary aim is to provide a hig

h quality dispute resolution 🌟 service which meets the needs of our use

rs but we set out to behave professionally, with respect and integrity throughou

t 🌟 the process. Similarly we expect those who use the service to treat

our employees politely and respectfully too.</p>

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<p>We believe we 🌟 meet our own expectations most of the time. Ho

wever, if from your experience you feel that we have not got 🌟 it right

, please let us know.</p>

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<p>We have a system in place, through which you can let us know if for

27775; any reason you are not satisfied with your experience of the organisatio

n.</p>

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<p>Complaints: Stage One</p>

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<p>If you are unhappy about any IBAS 🌟 service that relates to co

munications you have received from an IBAS employee, please make the relevant e

mployee aware to given 🌟 them the opportunity to clarify any misunderst

anding or better explain why a particular position was reached.</p>

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<p>Often the relevant employee will 🌟 be able to give you a respo

nse straight away.</p>

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<p>However when the matter is more complicated they will give you at

775; least an initial response within 5 working days.</p>

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<p>Complaints: Stage Two</p>

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